

**ST. COLUMBAN'S ON THE LAKE
RETIREMENT HOME
SILVER CREEK, NEW YORK 14136**

CORONAVIRUS DISEASE (COVID-19)

VISITATION POLICY FOR ST. COLUMBAN'S ON THE LAKE RETIREMENT HOME

7/08/2021

Policy:

To ensure resident and staff health and safety.

If the facility has a COVID-19 positive case, whether it be by staff or resident, there will be a stop with visitation for 14 days from date of report. Families and residents will be notified in person, phone and or email regarding the visitations.

Special visitation accommodations will be arranged to those who have been assigned Compassionate Care Visitors and or Personal Care Visitors.

Procedure:

- Visitation will be allowed, (weather pending) on the patio, pavilion, and gazebo. In-house visits are allowed.
- Adequate staff are present to allow for personnel to help with the residents, monitoring of visitation, and cleaning and disinfecting visitation areas after each visit.
- Visitor is 18 years of age or older or accompanied by an adult 18 years of age or older.
- Limited to 1-5 visitors per resident per visit.
- Visitation hours will be Monday-Sunday from 9:00 A.M. to 8:00 P.M.
- Face masks are available for residents and visitors during visitation. Face masks are required for all unvaccinated visitors.
- St. Columban's on the Lake will provide alcohol-based hand sanitizer to visitors and residents, and, if needed, staff will demonstrate appropriate use.
- Hand sanitizer is located on the desk along with the visitor logbook.
- In-house visits will be limited to 60 minutes. Though, this is flexible depending on individual resident needs.
- Visitors must uphold the 6-foot social distancing. UNLESS all parties have been fully vaccinated.
- No touching each other or sharing objects such as playing cards, board games etc. UNLESS all parties are fully vaccinated.
- When a visitor arrives, they must use the hand sanitizer that is provided. Visitor must ring the doorbell, notifying staff that they are here.
- Visitors are screened for signs and symptoms of COVID-19 prior to resident access and refuse access if they exhibit any symptoms. Screening must consist of both temperature checks and asking screening questions regarding COVID-19 signs and symptoms and vaccination status.

- All visitors must sign in at the logbook and have their temperatures taken with each visit.
- St. Columban's on the Lake will maintain and retain documentation of the Visitor Logbook and make it available upon the DOH request and for potential contact tracing, up to one year.
- St. Columban's on the Lake will maintain signage regarding face mask utilization and hand hygiene practices.

The Visitor Logbook will include the following:

- First and last name of the visitor;
- Date and time of visit;
- Name of resident they are visiting;
- The visitor's vaccination status;
- If the visitor is experiencing any COVID-19 signs and symptoms

Note:

Areas where the visitors and residents meet are appropriately disinfected in between visitations, using an EPA-approved disinfectant; disinfectant spray or wipes.

All visitors must follow the rules set by St. Columban's on the Lake or you will be asked to leave, possibly jeopardizing future visits.

OUTDOOR VISITS:

- Visitors need to be cognizant that space and seating are limited and that they need to accommodate our residents when it comes to available seating on the patio, at the pavilion, or the gazebo.
- Outdoor visits will have the same procedures as indoor visits.
- 6-foot distancing remains in place, no exchanging items, no playing games, or cards. UNLESS all parties are fully vaccinated.
- Hand sanitizer is recommended before and after visits.

ELECTRONIC COMMUNICATION:

- Electronic visits such as Zoom, Skype and Facetime are additional ways to communicate, even if the facility is under the 14-day quarantine, due to a resident and or staff having a positive COVID test result. Please call (716) 934-4515 to set up an electronic visit.
- Please consider weekdays and during normal business hours, 9am-5pm for electronic visits as the office management helps with the set up, and sometimes there is a need to use their personal smartphones, or office computers to accommodate this request.

Compassionate Care or Personal Care Visitors:

Compassionate Care or Personal Care visitors are permitted when visitation may not otherwise be permitted in accordance with the Department of Health's current visitation guidance. Compassionate Care or Personal care visits include:

- Newly admitted residents with difficulty adjusting to the St. Columban's on the Lake environment and lack of in-person family support.
- Resident recently grieving the loss of a friend or loved one.
- Resident who previously received in-person support and/or cueing from family for eating and drinking and are now experiencing dehydration and/or weight loss.
- Residents who are exhibiting signs and symptoms of emotional distress including, but not limited to, seldomly speaking or crying more frequently (when the resident had rarely cried in

the past), refusing to participate in an activity or activities, staying in bed longer than usual, or exhibiting behavior considered abnormal for the individual.

- Residents who receive religious or spiritual support from clergy or another layperson.
- Resident requests and the visitor is able and acceptable to helping with the resident's personal care procedures.

The situations above are not intended to be an exhaustive list. Additional compassionate care situation may be considered by St. Columban's on the Lake on a resident-specific basis.

Though, Compassionate Care visitors and Personal Care Visitors have special visitation privileges during a shutdown of the facility, due to illnesses or whatever state of emergency has been put into place. However, the visitor has to abide by all other procedures and rules that are put into place for all visitors.